roomMaster

property management system

The complete integrated software solution
for your hotel, whatever its size

flexible, powerful, affordable and very easy to use

nfs technology group

What is roomMaster?

roomMaster is the complete property management package that brings you powerful functionality whether your hotel has 10 or more than 1,000 rooms. It is affordable, easy to use, fully integrated and scalable for all your needs from frontdesk and reservations to real-time internet bookings.

roomMaster delivers:

✓ Streamlining of all hotel operations including; reservations, deposit handling, groups, front desk, night audit, sales ledger, commission handling, housekeeping, maintenance, reporting and a lot more.

✓ An outstanding solution for all your bar and restaurant operations with bill-to-room capability and big picture reporting.

✓ A link to all the popular accounting packages with daily banking, shift changing and financial audit trails.

✓ Extensive sales and marketing capabilities to monitor business given by guests, companies and repeat guests.

✓ Automated pre arrival and post departure emails as well as mail and email shots to generate repeat business.

Channel Management and Online Bookings

With its seamless interface with GDS / Channel Management systems, roomMaster offers integration with all the major GDS companies. You get:

✓ Upload of rates and availability every few minutes and download bookings directly into the roomMaster system.

✓ A two-way interface with popular channel managers/GDS companies such as Synxis, Siteminder, Staah, Availpro and many more.

✓ A flexible online booking engine that links to the hotels website.

Dynamic Rate and Yield Management

With roomMaster installed, you have all you need to manage your hotel's rates, based on availability, room types and length of stay, all automated to help you achieve more profitable revenue streams. roomMaster's Yield Management and booking analysis module provides:
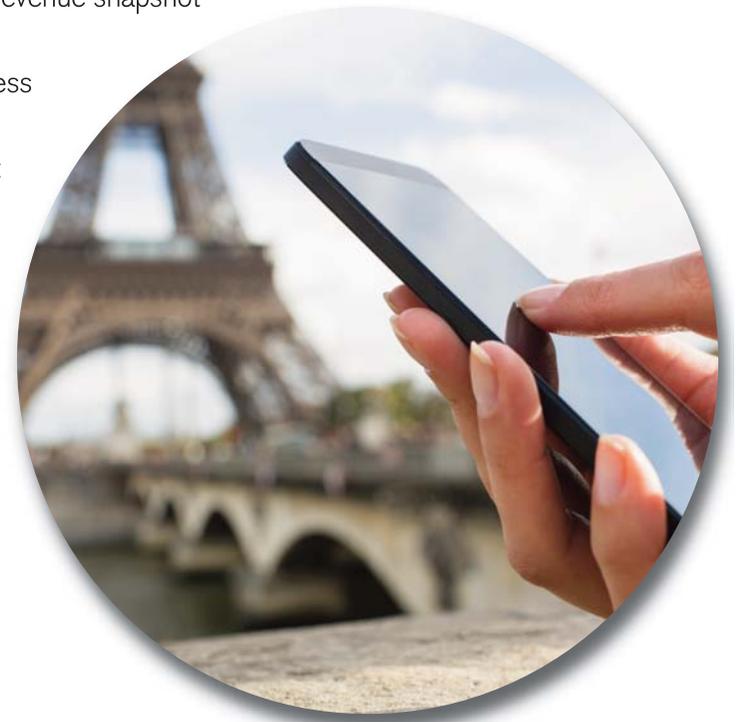
✓ Intelligent support to help you make the right decisions.
✓ Removal of complex pricing assessments by reception staff who might otherwise make the wrong decisions.
✓ Automatic alerts to the right rate to quote, based on length of stay, market segment, etc.
✓ Forecasts and recommendations about when to raise or lower rates.
✓ Opportunities to set optimum rates for individual rooms with rate increments as bookings increase.
✓ Rate changes are immediately passed on to channel management systems.
✓ Relevant changes automatically made on the hotel's web booking engine.

Mobile and Remote Access

Using your tablet or smart phone, roomMaster provides remote access to your hotel from potentially anywhere in the world, whilst back at base, your housekeeping and maintenance staff also have real-time access to relevant operational information. roomMaster Mobile provides:

✓ Full reservation information, including room status, arrivals and departures and the current in-house guest list.
✓ Provides a current revenue snapshot with past data.
✓ Housekeeping access enables viewing of status updates, lost and found items and room holds.

Commission Free Online Bookings

With the roomMaster online booking solution customers, travel agents and booking agents have access to your hotel via the real-time booking engine, 24 hours a day 7 days a week, 365 days a year, whilst you retain control over how many rooms are available.

✓ Works in the background automatically taking care of billing and charging deposits to guests' credit cards.

✓ **Commission-free reservations** with zero ongoing costs provide excellent return on investment.

✓ An end to hand-keying internet reservations.

✓ Customisable user interface with graphics, room descriptions, details of any promotions etc.

✓ No more double booking problems.

✓ Handles all your up-selling and cross-selling needs.

Food and Beverage

roomMaster offers a tightly integrated, fully featured Point of Sale solution, perfect for managing all of your bar and restaurant options.

The benefits include:

✓ Touch screen technology that works with leading PC-based touch screen equipment.

✓ Software access with a swipe of an ID badge.

✓ Works well with **Windows tablets**.

✓ Orders relayed immediately to the kitchen/remote printers for preparation.

✓ Bill splitting capability.

✓ Totally integrated with roomMaster for bill to room, bill to account and financial information after the day end is performed.

✓ Inventory Management.

✓ Detailed reporting functionality to aid proactive, informed decisions.

✓ Ability to write ad hoc reports.

Spa and Activity Management

For the hotel with a spa, or for organising other activities such as meetings rooms and tours, roomMaster enables you to improve customer service and ensure that guests' needs are fully met. The automated procedure enables you to:

- ✓ View and book events from the reservations or guest folios.
- ✓ Access full guest history to show past and current appointments.
- ✓ View each guest's own preferences.
- ✓ Bill direct to a guest's folio.
- ✓ Keep in touch with contracted employees' mobile calendars for specific events.
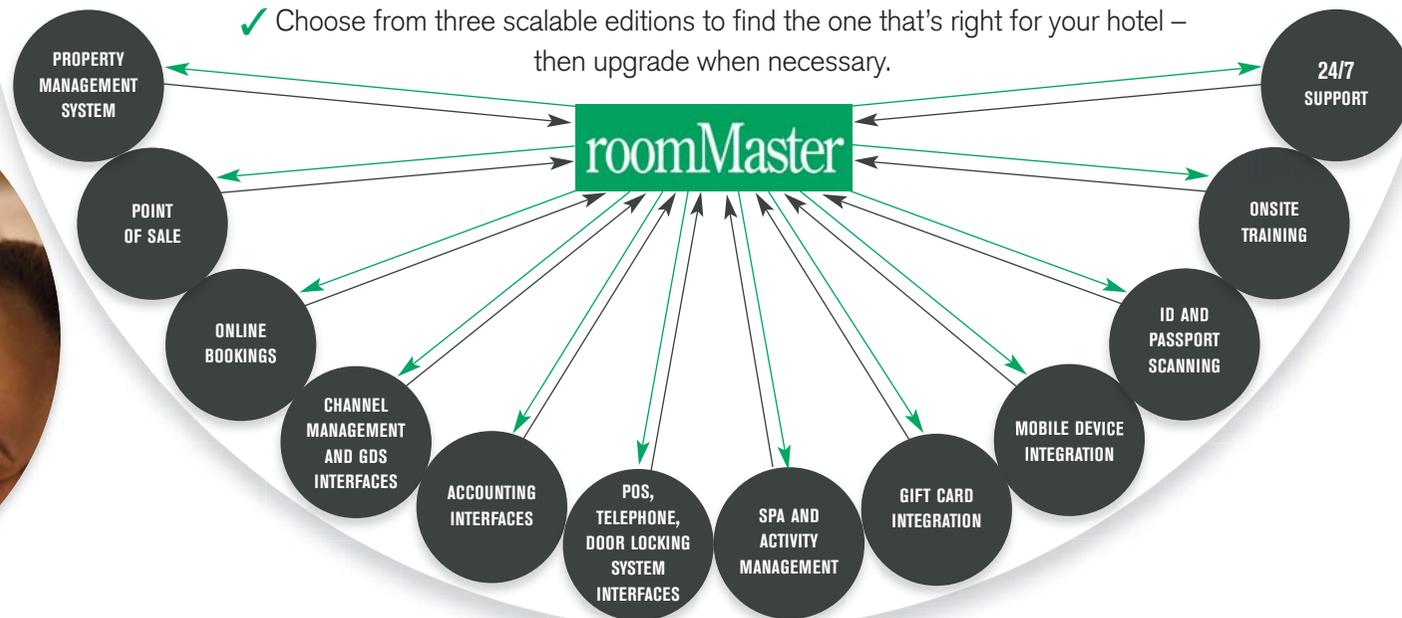- ✓ EPOS Integration

Bringing it all Together

The roomMaster property management system brings together the members of your team, their departments and functions, all into one powerfully integrated solution. It makes life easier for your staff and ultimately provides a better experience for your guests. roomMaster is easy to use, flexible and very affordable. That's the reason why this well-established product is already installed in more than 5,500 hotels worldwide.

Here are the main benefits:

- ✓ Track prospects and enquiries with powerful sales and marketing functions.
- ✓ Create reports on the fly with accurate and versatile management reporting.
- ✓ Make point of sale easy for your restaurant, bar or spa staff.
- ✓ Streamline housekeeping and maintenance from the front desk.
- ✓ Automate Yield Management to sell your rooms at the best rates.
- ✓ Has a wide variety of interfaces to 3rd party applications.
- ✓ Report on sales and revenue information on a daily or periodic basis.
- ✓ Interface to popular channel management/GDS systems.
- ✓ Choose from three scalable editions to find the one that's right for your hotel – then upgrade when necessary.

PROPERTY MANAGEMENT SYSTEM

24/7 SUPPORT

POINT OF SALE

roomMaster

ONSITE TRAINING

ONLINE BOOKINGS

ID AND PASSPORT SCANNING

CHANNEL MANAGEMENT AND GDS INTERFACES

MOBILE DEVICE INTEGRATION

ACCOUNTING INTERFACES

POS, TELEPHONE, DOOR LOCKING SYSTEM INTERFACES

SPA AND ACTIVITY MANAGEMENT

GIFT CARD INTEGRATION

About the Company

roomMaster is a solution of NFS Technology Group, a Microsoft Gold Partner and an international provider of hospitality software. As well as hotels and restaurants, NFS also provides software to meeting venues, stadiums, corporate offices, golf and private member's clubs.

As a technology provider with a range of software and service offerings, NFS is well placed to deliver an integrated solution tailored to the needs of your hotel, whatever its size. When you install a software solution from NFS, you are supported by industry-leading 24/7 service from knowledgeable technicians who specialise in understanding the needs of your hotel.

roomMaster is developed by InnQuest Software with offices in Australia, Canada and headquarters in the US. roomMaster is installed in more than 5500 properties of all types and sizes, in more than 50 countries.

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WATCH VIDEO | DEMO REQUEST | DOWNLOAD FREE TRIAL

Our Customers Say it Best

"*I chose the roomMaster solution for my four hotels in Scotland because of its affordability, ease of use and NFS' sterling reputation.ur staff are freed up to spend less time on paperwork and more time with customers.*"
Gill Singh, **SGE Hotels, Scotland**

"*When you look at other hotel software packages, and compare them pound for pound with roomMaster, the choice can be summed up in two words: No brainer. roomMaster offers more for the money than anyone else.*"
Martin Lawless, **Imperial Hotel, Cork**

"*roomMaster runs my hotel and all its business and accounting rules better than any Windows system we evaluated. My reception staff and even housekeepers really love using it!*"
Ben Truesdale, **Old Bank Hotel & Old Parsonage Hotel, Oxford**

"*Extensive testing was completed, with outstanding feedback and results which testify strongly to roomMaster's flexibility in coping with small and larger room inventories. Our managers tested the software and had only worked previously with a manual system, but quickly learned the software and were lavish in their praise of it.*"
Caroline Gregory, **The Lovat, Scotland**

"*I am still amazed at how many features roomMaster has. The software was thousands of pounds less than our previous software package, but is actually more powerful, and much easier to use. There is absolutely no comparison between roomMaster and other products — I feel it is far superior and the support has been top notch.*"
Rizwan Ali, **The Belgrave, Westminster, London**